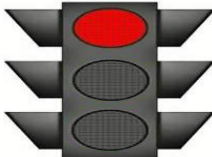
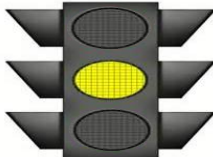


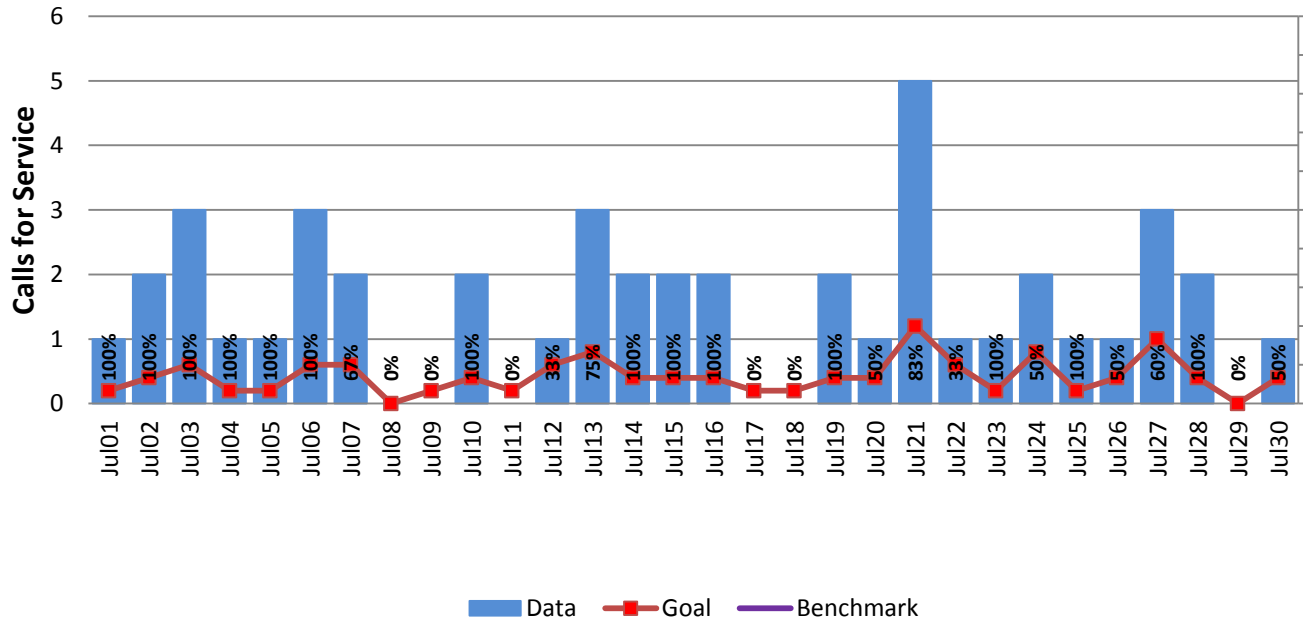
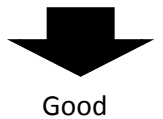
EMS Echo Level Calls - Pickup to Dispatch

EMA/MetroSafe

8/26/2013

Measurement method		Why measure?		What is our goal?	
The number of Echo Level Calls that were not dispatched from 911 Dispatch to an EMS unit in 75 seconds		To help enable the most efficient and correct response possible to emergency calls		Dispatch 20% or less EMS ECHO calls in more than 75 seconds	
How are we doing?					
Jul01-Jul31 Monthly Goal	Jul01-Jul31 Monthly Actual		Jul31 Goal	Jul31 Actual	
13	46		0	1	
Calls for Service	Calls for Service		Calls for Service	Calls for Service	
Note: Raw data supporting this chart will be available on the open data portal in the future. http://portal.louisvilleky.gov/service/data				Performance Stoplight Key	
				Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data	

EMS Echo Level Calls - Pickup to Dispatch



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